

Refer a Friend – T's & C's

We know there is no higher praise than you recommending us to your friends and family.



Terms and Conditions

1. The L&C Refer-a-friend promotion (the "Promotion") is being promoted by London and Country Mortgages Limited (L&C), Beazer House, Lower Bristol Road, Bath BA2 3BA
2. The promotion is open only to residents of the UK who are at least 18 years old and whose details are recorded on the L&C customer database. L&C employees are not eligible for this offer. No third party entries, bulk entries or entries submitted by agents will be accepted. L&C reserves the right to verify the eligibility of users. L&C may require such information as it considers reasonably necessary for the purpose of verifying the eligibility of an entry and rewards may be withheld until and unless L&C is satisfied with the verification.
3. L&C reserve the right not to award vouchers or other rewards for a successful mortgage finder submission or mortgage application if we have reason to believe that the referral is not legitimate, including but not limited to users referring themselves, multiple user referrals or duplicate applications.
4. You will receive a £5 Amazon voucher when you refer a new customer (a customer who has no previous relationship with L&C) to us, who submits a fully completed Mortgage Finder. You must refer the new customer via our online Refer-a-Friend platform. You will receive your £5 Amazon voucher via email within 30 days after your friend submits a fully completed Mortgage Finder enquiry. You will only receive one £5 voucher per fully completed Mortgage Finder submission, regardless of the number of applicants.
5. Every eligible friend you refer via our online Refer-a-Friend platform will also receive a £5 Amazon voucher once they have submitted a fully completed Mortgage Finder. They will receive this via email within 30 days of submitting a fully completed Mortgage Finder enquiry. Only one £5 voucher per fully completed Mortgage Finder submission will be sent to the primary applicant.
6. When contacting an adviser direct, the person being referred must give your details to the adviser at the start of the call, the information given must be sufficient to enable us to identify you as the referrer.
7. You will receive one £20 Amazon voucher when having referred a new customer to us (either via our online Refer-a-Friend platform or over the phone direct to an adviser), they go on to make a full mortgage application to a lender via ourselves which results in a mortgage offer being issued. Only one £20 voucher per mortgage application will be sent to you, the referrer. The friend will not receive a £20 Amazon voucher.
8. L&C will not be responsible for any inability of a successful referrer to take up the voucher reward.
9. There are no restrictions on the number of referrals you can make.
10. If you refer an existing customer (a customer who has a previous relationship with L&C) you will not be eligible to receive a £20 Amazon voucher.

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Terms and Conditions Continued

11. L&C may delay issuing any reward for investigation and we may refuse to issue any reward that we, at our sole discretion, reasonably believe to be fraudulent, suspicious or in violation of these terms and conditions. If after investigation we find that a client has attempted to gain value, or gained value fraudulently we may report this to the relevant authorities including the Police.
12. L&C reserves the right to suspend, cancel or amend the promotion and / or review and revise these terms and conditions at any time without giving prior notice and by continuing to take part in the promotion subsequent to any revision of these terms and conditions, users shall be deemed to have agreed to any such new or amended terms.
13. You and your friend's personal data will be collected, stored and processed for the purposes of administering and assessing the Promotion. For more information on how L&C processes personal data, please see <https://www.landc.co.uk/about-us/privacy-statement/>

Previous Referral Scheme Fulfilment

14. The prize draw reward ceased on 6.12.18 and has been replaced by the voucher promotion. All pending referrals that subsequently go to offer after 6.12.18 will be subject to the new voucher promotion.
15. The final prize draw covered the period from 1st July 2018 to December 5th 2018 inclusive for all mortgage applications made resulting in an offer being issued – the final draw took place on the 31st January 2019 and the winners notified.